



# Driving in Challenging Weather Conditions





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When advising customers on navigating challenging weather conditions, it's important to provide clear and practical tips to ensure their safety on the road. Here are some key considerations for driving in specific weather conditions:



### Snow

When driving in snow, it's essential to:

- Clear all snow from the car, including the roof, rear window, and bonnet, to avoid hazards for yourself and other drivers.
- Thoroughly demist all windows before setting off and avoid leaving the car unattended while it warms up to ensure insurance coverage for potential damage or theft.
- Reduce speed and increase braking distance due to reduced traction on snow-covered roads.
- Navigate around obstacles in advance to prevent sudden movements that could lead to loss of control.
- Follow existing tyre tracks in the snow when possible and consider starting in second gear with low engine revs.



### Hail

In the event of a hailstorm, drivers should:

- Consider pulling over and waiting for the hailstorm to pass, as they rarely last long.
- Be mindful of vulnerable road users, such as cyclists and bikers, who may be affected by the hail and may swerve or stop suddenly.
- Increase the gap between their vehicle and the one in front, set wipers to their highest speed, and focus on road signs rather than obscured road markings.



### Ice

When encountering icy roads, drivers should:

- Be cautious of the smooth, glassy surface of ice, which can make it difficult to spot.
- Employ gentle acceleration and braking to prevent tyre slipping, especially in cars with traction control systems.
- Increase stopping distance and indicate well ahead of time, leaving a significant gap between vehicles.
- Carry a box of useful items in the car for emergencies, including a torch, blanket, snacks, bottled water, jump leads, warning triangle, hi-vis jacket, de-icer, ice scraper, mobile phone, and a mobile power pack.

By providing comprehensive guidance on driving in challenging weather conditions, you can help your customers stay safe on the road and make informed decisions when navigating adverse weather.