



Preparing for High Winds





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When helping your customers on preparing for high winds, it's important to emphasise the following key points:

Roof Maintenance

Highlight the vulnerability of roofs during high winds and recommend regular checks for missing tiles and secure fittings. Encourage your customers to have their roofs professionally inspected at least twice a year to prevent potential issues from escalating.

Draught-proofing

Advise on the benefits of draught-proofing windows and doors to maintain a comfortable indoor temperature and reduce energy consumption. Highlight the potential cost savings and environmental benefits of this measure.

Property Security

Emphasise the need for securing fences, posts, entry doors, windows, and garage doors to prevent damage to the property and surrounding areas. Encourage customers to shift essential items and valuables to safe spaces within their homes to limit potential damage.

Vehicle Protection

Recommend parking vehicles in garages where possible to protect them from hazards caused by high winds. Advise customers to review their car insurance coverage to ensure adequate protection.

Garden Preparation

Encourage customers to secure outdoor items and store them in sheds or outhouses to prevent them from being blown away during windy weather. Additionally, advise on the importance of trimming overhanging, loose, or dead branches to prevent damage to the property and surroundings.

Guttering and Pipes

Stress the importance of ensuring that all guttering and pipes are securely fixed and free from debris to prevent overflow and damage to plasterwork. Recommend regular checks throughout the year to prevent potential damage caused by high winds.

Emergency Preparedness

Highlight the importance of keeping an emergency kit on hand, including essential items such as emergency contact numbers, home insurance documents, torches, food, water, blankets, and first aid supplies.

Monitoring and Safety

Encourage customers to stay informed by monitoring social media updates, weather warnings, and local media for any weather updates that may affect them during high winds.

Post-Wind Actions

Advise customers to wait for professionals to handle repairs and to report any property damage to their insurer as soon as possible. Emphasise the importance of keeping receipts and relevant paperwork related to storm damage for insurance claims processing. Remember, you or your customer can log the claim online 24/7, at a time that suits you.

Insurance Coverage

Educate customers about the coverage provided by their home, contents, and car insurance policies in the event of damage caused by high winds. Encourage them to review their policies to understand their coverage in preparation for potential wind-related damage.

By providing comprehensive guidance on preparing for high winds, you can help your customers safeguard their properties and make informed decisions to protect their assets.