



Debunking Myths: The Truth about Green Parts in Vehicle Repairs

There are many misconceptions surrounding green parts in vehicle repairs that can create uncertainty for our customers. To set the record straight, we've outlined some common myths and provided the facts that demonstrate the benefits and reliability of using green parts.

Myth 1 – Green parts affect lease agreements

Leasing companies generally accept green parts if they meet manufacturer specifications. In fact, many lease companies support sustainable practices.

Myth 2 – Green parts are not genuine

Green parts are original manufacturer components that have been reconditioned to strict quality standards, making them as reliable as new parts.

Myth 3 – Using green parts voids vehicle warranties

Warranties remain intact if repairs are done correctly with the right parts.

Myth 4 – Green parts don't fit properly.

Green parts are sourced specifically for a precise fit and undergo rigorous quality checks for compatibility, backed by certified technicians.

Myth 5 – Green parts are old and outdated

Green parts are thoroughly refurbished and tested to meet current quality and safety standards. Many are newer models that have been salvaged, often showing less wear than older parts.

Myth 6 – Green parts compromise safety

Green parts are rigorously tested to meet safety standards, providing the same level of safety and performance as new parts when sourced from reputable suppliers.

Myth 7 – There's no warranty on green parts

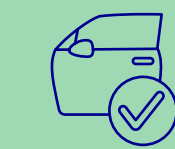
Many green parts come with warranties – a minimum of 12 months where our recommended partners are used. All repairs carried out via our approved repair networks are also guaranteed for as long as our customer owns the vehicle.

Our Standards for Green Parts Usage

At AXA, we only use green parts which are:



Original Equipment manufacturer parts



Traceable to the donor vehicle



Accompanied by a certificate of conformity



Non-structural or not safety-related



The same age or newer than the insured vehicle

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